INDU BALA

Mobile: +91-9148748257
<u>Email-indujnv1@gmail.com</u>

CAREER OBJECTIVE:-

To continuously enhance my knowledge, skills and experience by getting involved in challenging work environment and utilize them for personal and organizational growth to the best of my ability

WORK EXPERIENCE:

>> Company Name: Concentrix

Process: Microsoft

Expertise: Windows Troubleshooting Experience: 22 Feb 2018 - 08 May 2019

>> Company Name: Teleperformance

Process: Godaddy

Expertise: Hosting/Domains/Emails/Website builder

Experience: 10 June 2019 — Present

EDUCATION QUALIFICATION:-

Examination	Board/ University	School/ College	Percentage	Year of completed
Matriculation	CBSE	J.N.V Hamirpur	73.2%	2008
+2	CBSE	J.N.V Hamirpur	69.6%	2010
BCA	Punjab technical University	S A S institute of information technology and research	76.92%	2013

MCA	Panjab	Panjab university	67.43%	2016
	University	Swami Sarvanand		
		Giri regional Centre		

TECHNICAL SKILLS:-

1. Languages: C, HTML

- 2. Excellent knowledge in Hosting, domains, Emails, website builder (troubleshooting)
- 3. Windows troubleshooting

TRAINING PROJECT:-

➤ Company :- Amplus hr pvt.ltd

> Time period :- 6 months

➤ Project Name :- Aadhar Card System

➤ Description:- It creates a tool that manages the handling of travel that includes Passport, license and crime using the unique identification associated with each individual.

CERTIFICATION DETAILS:-

C and C++
 June to July (2014).
 June to July (2016)

HOBBIES:-

- ➤ Internet surfing.
- > Problem solving using internet.
- ➤ Cooking & dancing.
- Painting

PERSONAL DETAILS:-

Date of Birth : 04.01.1993 Gender : Female

Language known : English, Hindi
Address : Mohali

