**Ruby Saini**

**E-Mail**:sainiruby9404@gmail.com

**Contact No**.: +918146262349

Sector-67, Mohali

**Sr. Quality Analyst with total experience of 5 years in testing (Web, iOS and Android) also I have 3 Months experience in Automation testing. Managing and setting the priority to tasks achieve the desired goal. Collaborating with developers and project managers to accomplish given tasks. Beginner in Automation testing (Selenium + Java) , basic skilled in SQL and knowledge of API testing.**

#  PROFILE SUMMARY

* I have total experience 5 years in **Software Quality Assurance**.
* Worked in agile methodology in most of the projects.
* Tremendous experience in performing all types of testing
Functional, Integration, Smoke, data base (basic queries), Exploratory testing, API testing (basic postman), Security testing (using Burp suite), Performance testing (using JMeter) , Compatibility Testing on different browsers (browser stack)
* Hands on experience in testing web applications, desktop & mobile application
* Excellent experience of working with “**Azure Devops**”, “**Teamwork**”, “**Bugzilla**” Bug Reporting/managing System.
* Hands on experience in Designing, Writing and Executing Test cases.
* Proficient in UAT, Functionality, GUI Testing, System and Regression Testing.
* Extensive experience of reporting and prioritizing software bugs in conjunction with the development and Quality Assurance Manager.
* Knowledge of Selenium IDE, Selenium web driver
* Experience in Client Handling.
* Performed security testing using burp suite by injecting SQL injections, Cross site scripting and other OWASP vulnerabilities
* Willingness and enthusiasm to learn new technologies and accept new challenges.
* Active participant in various Sports and fun activities taken up by the organization.

#  CORE COMPETENCIES

|  |  |  |
| --- | --- | --- |
| Requirement Gathering & Analysis | Software Testing / Quality Assurance | Azure Devops  |
| Regression & Negative Testing | Test Case Preparation/Execution | Defect / Bug Reporting |
| Burp Suite   | * Jmeter

  | * Postman
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 **EMPLOYMENT DETAILS**

* Working as Software Quality Analyst for **Softobiz Technologies Pvt. Ltd**, Mohali, from Dec,2016

 **ACADEMIC DETAILS**

|  |  |  |  |
| --- | --- | --- | --- |
| **Course** | **Institution** | **Year** | **Aggregate marks** |
| Bachelors in Technology, Electronic and communication | Beant College of Engineering & Technology, Gurdaspur. | 2016 | 78.26% |
| XII Standard  | KV no.2 Pathankot (CBSE) | 2012 | 74% |
| X Standard  | KV no.2 Pathankot (CBSE) | 2010 | 8.0 CGPA(76%) |

 **IT SKILLS**

* Operating Systems: Windows (XP/Window 7/8/10)
* Tools: Azure Devops, Bugzilla, Burp suite, Basic knowledge of Postman & JMeter
* Testing: Smoke, Sanity, integration, system, retesting, regression, Security, API and Performance Testing
* Miscellaneous: MS Office

#  PERSONAL DETAILS

Father’s Name : Rashpal Singh

Permanent Address : Pathankot

Date of Birth : 13 January, 1995

Language Known : English, Hindi and Punjabi

Marital status : Single

Nationality : Indian

**Note:** Apart from the below projects, provided support to an entire portfolio of varied applications.

# PROJECTS HANDLED

Projec**t – Funtech**

A platform to send money to different countries. It is integrated with many other third-party systems

(Banks/Service Providers). Rhemito is a trademark owned by Funtech Global Communications Ltd, for Money Transfer (Bank Deposit, Cash pickup and Mobile Top-up).

 Participating in Daily Stand-Up calls, managing Sprint tasks on Azure DevOps Board and updating it daily.

 Test Planning including writing of Test Cases and Test steps.

 Single handedly responsible for performing testing on various platforms (Android/iOS/Web)

 Responsible for testing on various browsers - Enhancements, Change requests, Regression - with priorities, Smoke testing, Functional and UI testing.

* API Testing using Swagger/Postman and executing SQL queries to check the integrity of the Data.
* Stripes and EMerchant Pay for making payments.
* Bug Reporting in Azure DevOps in work items.
* Actively leading QA Daily Standup calls.
* Experience in client interactions through meetings

 **ProjectName:TMS
Project Type:** Web Based Application

**Objective of the Project:** As the name of the project "transport management system " signifies that this project does transportation of items where items can be vehicles or goods.

**Modules of the project:** Buyer module and vendor module.

**Buyer module:** In buyer module, customers provide their details by email or any other source and the person called transport coordinator process their request by filling the transport order form in order to transport the goods or vehicles they want to transport from one location to another.Location may be any holding yard, house or any organization like Pickles.

Vendor module:In vendor module, there are two types of vendors called Vendor branch (in this the items probably transported from any location to pickles branch/organization) and other is vendor PTP in which transportation goes from any point/location to any other location, no rules in pickup and delivery suburb or state.

**Role and Responsibilities:** My role in this project includes:

* Understanding the project requirements and start writing with test plan accordingly.
* Structuring the test suites according to the Business analyst's epics,features and user stories.(Azure Devops/VSTS)
* Linking the test suites with user stories by making them requirement based suites.
* Writing Test case corresponding to the user stories.
* Exploratory testing which inludes (Unit testing, integration testing, system testing )
* Execution of test cases
* Bug reporting corresponding to the test case by linking them.
* Bugs verification along with Regression testing.

**Project Name:** **Mathemate\* Live project (mathemate.com)**

**Project Type:** Web/android/IOS Based Application

**Objective of the Project:** To develop a web application for students of Singapore where Students can register and ask questions or give answers of mathematic. Its basically for the students of primary classes up to 6th class for providing them a platform for practicing mathematics.

**Modules of the project**: Admin module and user module.

**Admin module**: In admin module there are different features provided like

* Add/Edit/Delete the users.
* View the user’s details even if user is of any type: public/partially private/private.
* Add tags for different types of questions.

**User module**: In user module there are different features provided like:

* User can sign-up from this portal and refer their friends by sending their own referral link.
* Users get points and badges for their activities on the website.
* Users can ask only 3 questions in a day after that user need to answer any question to ask 4th question and so on.

**Role and Responsibilities:** My role in this project includes:

* Functional Testing of Web as well mobile Application.
* Test case Preparation/Execution
* Regression/System testing
* Defect bug reporting

**Project Name:** **TELUS**

**Project Type:** Web Based Application

**Objective of the Project:** To develop an e commerce web application for Canadian users to buy electronic appliances online by signing in to their self service portal.

**Modules of the project:**

**Admin module:** This module was created for admin users of the application. Admin can create users and admin users as well. There were different features provided to admin users like:

* *Dashboard*: It displays the current activities done by admin users.
* *User screen*: In users screen admin can view all the users listed in a grid view. Admin can add new user, edit the particular user, view the details of the user and delete them
* *Products* *screen*: In products screen, it was the same functionality as in user. Admin can add, edit or delete the products and their information.
* *Orders*: Orders screens display all the orders made by users with their details and admin could cancel the user’s order.

**User module:** This module was created for the application users. Users can sign in to the application and view the latest products added by the company. Users can add the products to their cart and wish list to buy the product later. Users could buy the products according to the bucks (points) they had. User had the provision to change their password and to reset their password as well.

**About us module:** In this module information about the TELUS has been displayed. It also show the services provided by them.

**Login module:** The login module allows users to enter into their profile by entering their login details.

**Contact Us:** In case if users have some queries related to products or anything, then they post their query to the provided details.

* **Role and Responsibilities:** My role in this project includes:
	+ Client discussions and Case studies
	+ Creation and Execution of Test Cases
	+ Detection and Logging of Errors
	+ Manual Testing (Module/ Functional/ Integration/ System/ Regression/)
	+ Understanding Functional Requirements

**Project Name:** **iPark**

**Project Type:** Web Based Application

**Objective of the Project:** To develop a web application where users can view the parking lots according to the selected airport. Users can view the parking rates and capacity for different regions; also they can check the coupons or discounts available for the parking. But users can make their reservation only after signing in to the account or by registering if they haven’t created the account yet.

**Modules of the project:**

There were two modules of the project. One is user module and other is dashboard. In dashboard, there were sub modules based on the roles.

**User module:** This module contains the self registration portal where guest users can view the application and register themselves to the application. After registering, user receives an email for activating the account. User can compare the parking rates and make reservation according to that. Users can view their previous reservations and can download the details of reservation in pdf or xml format. Users can go to their profile and edit their profile, their vehicle information, their card information and many more.

**Dashboard:** Dashboard contains different modules based on the roles. There were different roles in dashboard like:

* *Cashier*: In cashier module, cashier sees the recent made reservations by the user. Cashier can view the number of check in and checkout. Cashier provides the space to user in parking and generates the ticket which the user needs to show while checking out from the airport. Cashier can view the sales report of the current date or by selecting the date.
* *Car washer*: In this module, the information of those vehicles got displayed which needs to be washed before the user check out from the parking area.
* *Dispatcher*: In this module the incoming pickup requests are shown. When users request a pickup from their phone, then request goes to the dispatcher. Then it is up to dispatcher whether to accept the request or cancel the request. Dispatcher cannot clear the expired or old requests, only admin user can do that.
* *Admin*: In this module, admin can create, edit or delete different users and assign them their roles. Admin is also responsible for managing the web user’s information and queries made by them. Admin can view all the type of reports like check in report, check out report, sales report, and promotion report. Admin can add the promotions to the application which will benefits the users.
* **Role and Responsibilities:** My role in this project includes:
	+ Functional Testing of web interface
	+ Test case Preparation/Execution
	+ Regression/System testing
	+ Defect bug reporting

#  Strengths

* Ability to learn, ability to work in team.
* Positive attitude towards work.
* Punctuality
* Good Listener
* Good at grasping new things
* Good time management

# Hobbies /Interests

* Playing games like Badminton and other outdoor activities.
* Love to hear life related things from elders especially from my grandparents which inspire me to be a better person.
* Listening Music
* Fitness related activities like cardio, yoga and aerobics.
* Roaming with friends and family.

# Awards and Commendation

* Received appreciations from the Client for quick and initiative effort.
* **First division with Distinction** in Bachelors in engineering and Technology.
* **Vice President** of Apex Management Society in Beant College of Engineering & Technology.

I hereby declare that the information given above is true to the best of my knowledge.

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#  Ruby Saini