RAVI KUMAR CHOUHAN

Email id:- chouhanravi.09@gmail.com   Mobile:+91-9555796963

An IT Professional with 6.5 yrs. of Software Testing/QA Experience in a leading organization

Objective

Energetic, friendly and result oriented professional seeking for a challenging environment that encourages learning and creativity, provides exposure to upcoming technologies & stimulates professional and personal growth.

Aiming for assignments in Software Testing.

Technical proficiency (Testing Skills and Knowledge):

Testing Skill Set	▪ *Web and Mobile (Android & iOS) testing* ▪ *API Load through POSTMAN* ▪ *DB testing* ▪ *Accessibility testing* ▪ *Functional testing, Regression testing, Manual testing* ▪ *Agile testing* ▪ *Good knowledge of SDLC,STLC, Bug life cycle* ▪ *Strong in Analytical and presentation skills* ▪ *Hands on experience in Linux and Redis.*
Bug Tracking Tool	Basecamp, HP ALM/Quality Center and JIRA, bugzilla
Test management Tool	TestRail, JIRA, Xray, Test
Database	SQL Server, MYSQL, SQL workbench, SqreamDB, MongoDB,
Domain knowledge	Banking SMS,IVR,OTP,OBD, Web Service, Banking, Health Domain, E-commerce Domain, Trivia games Testing
Browsers	IE, Firefox, Chrome, Safari, opera
Operating System	MAC OS, Windows Platform, LINUX
Mobile Testing	IOS applications, Android applications
Automation Tool	Selenium IDE/Web Driver

Professional Summary: -

- **ISTQB (International Software Testing Qualifications Board from UK board) certified** Foundation level tester in 2017.**Total IT experience of 6 years** which includes **Software testing as in Functional Testing, System testing and Regression testing.**

- **Proficient in managing testing projects** from inception, requirement specs, planning & documentation to roll out and post production support within agreed timelines.

- **Testing methodologies viz. Manual Web Application, Mobile Testing.**

- Test Expert with proven track record in **working on various applications in Banking Domain SMS, OTP(One-time password), IVR(Interactive Voice Response), Web services, Medical/Staffing and E-Commerce Domain,Mobile application testing(IOS, Android) Trivia Mobile games.**

- **Strong knowledge and experience of LINUX operating system and LINUX commands.**

- **Deployed effective & efficient testing controls**, sufficient verification & validation processes, emphasizing on early engagement of testing including **optimization in SDLC processes** to bring a significant benefit from testing value chain.

- **Well versed with Test Cases preparation & Executing Test Cases, Test Reporting, Bug tracking**

- Working experience with Web services (REST) API testing tools such as **Postman, SOAP UI, Rest Assure**.

- Experience of **Scrum-Agile Methodologies** environment
- Approx. 1 year of experience in **Automation Testing (Selenium Web driver)**.

JOB PROFILE

- A competent & result oriented expertise in **IVR**(Interactive Voice Response),**OBD**(Outbound Dialler), Banking SMS Testing Web Service, Manual testing & Mobile Application Testing.
- Involved in initial Requirement Analysis phase and understanding user stories defined in Jira.
- Managing the effort of user story under the story pointing in JIRA
- Verifying the application as System Testing, Black Box, Regression Testing,API testing and Sanity Testing.
- Joining/Participating client and Product owner calls with Team Lead.
- Knowledge in Data Driver Framework and Experience in identifying objects locators and create POM for all the pages.
- Extensive Experience in implementation of Selenium's Page Object Model Automation to achieve high reusability and modularity in Automation Scripts.

QUALIFICATION:

PROFESSIONAL QUALIFICATION: -
➜**MCA** under **Punjab Technical University Jalandhar in 2014** (Correspondence).
➜**BSc.(IT)** from *S.R.P.A.A.B COLLEGE PATHANKOT* under **Guru Nanak Dev University Amritsar in 2009**.
ACADEMIC QUALIFICATION: -
➜**XII** (NON-MEDICAL) from *Govt.Sr.Sec.School, Jawali Kangra* Under*Himachal Pradesh Board of School Education, Dharamshala.*

PROFESSIONAL EXPERIENCE

Currently working with **SINCH** as **Sr Software Testing engineer** since 18-SEPT-2018 till date.
Project

IVR-Interactive Voice Response

It is an automated telephony system that interacts with callers and takes inputs from them and accordingly provides options or routes their calls to the recipients. It is designed to accept voice telephone input and touch-tone keypad selection and respond accordingly in the form of voice, call back, email, and more. In short, it is a technology in which computers interact with humans through voice and DTMF keypad inputs.

Environment   : JAVA, MySql

Testing Applied : Manual, DB testing, API, Logs verification

Tools   : POSTMAN, Linux, JIRA, Bugzilla

Organization   : ACL Mobile Ltd.

Traffic Analyser

Traffic Analyser provides authentic real-time reports that help businesses track the status of every SMS sent. You can monitor and understand the messaging traffic and analyze it by means of multiple statistics and well-detailed reports. Our intuitive and interactive web-based interface provides a gist of all the outgoing messages, their delivery rates and timings. Now you can manage the promotion of your products and services more effectively and make intelligent choices by gauging the outcome of any existing promotional efforts. The tool allows enterprise to view the status of the SMS App id wise as processed by the ACL SMS gateway. The statuses reported are delivered, failed and no-delivery.

CASPER

International Message Manger is an administrative tool that helps manage customer in term of Routing Sales Pricing and cost pricing strategy and validate message according web services.

Roles & Responsibilities:

- Involved in developing a full suite of test cases to test the stability of the application.
- Verify request receive from SFTP Platform, PUSH Platform and API.
- Requests verify on LINUX different components WAR and JAR.
- Verify END to END IVR work flow and Promt.
- Call Routing Scenario Testing, IVR Call Flow Testing
- UAT and End to End Testing
- Create and configure IVR work flow with help of IVR studio.
- Verify CDR(Call Detail Record) report received from operator.
- Verify Data in MYSQL DB in different tables.
- Responsibilities POST Sanity testing on Production server after deployment to ensure application working properly.

PROFESSIONAL EXPERIENCE

INFOGAIN as a Consultant.(Mar 2018 to Sep 2018 (7 months)) Client location Times Internet Film City Noida
BaaziNow(iOS, Android)
Client:- Times Internet
Duration:- 6 Month

URL:-https://www.baazinow.com/brainbaazi-app/

BingoBaazi –live bingo game daily at 4.30 PM. Play online bingo game with millions of users & win cash. The anchor will call out numbers live, for which players will get 6 seconds to confirm. Enjoy bingo live game app to win loads of prizes!

BrainBaazi - Live Trivia & Quiz Game Show

BrainBaazi is one of the most innovative online trivia quiz games in India where you get a chance to compete in a live quiz with millions of players. The host will ask you 11 questions, which you have to answer correctly to win the cash prize.

Roles & Responsibilities:
- Involved in developing a full suite of test cases to test the stability of the application.
- Extensively performed Manual testing process to ensure the quality of the software.
- Derived Test cases using Functional and Requirements specifications.
- Executed Test Cases and reported defects in Bug Tracking tool JIRA.
- Involved in Integration Testing, Functional Testing, Regression Testing Manually .
- Tested the Application using Black box Testing Techniques.
- Involved in UAT testing, SIT Testing, Regression Testing and Functional testing.

PROFESSIONAL EXPERIENCE

SOURCE SOFT SOLUTIONS PVT. LTD(Dec 2016 to Oct 2017 (11 months))

- Go through the software requirements and get clarifications on one's doubts
- Become familiar with the software under test and any other software related to it
- Understand the master test plan and/ or the project plan
- Generate test cases based on the requirements and other documents
- Procure or create test data required for testing
- Test software releases by executing assigned tests (manual)
- Report work progress and any problems faced to the Test Lead or Project Manager as required.

Rush Hour (iOS,Android)

Rushour is a web based and mobile to keep track of shipping deliveries. It consists of five main modules. They are Super Admin, Admin, Dispatcher, Driver and customer.

Super Admin will be the one who will have access to all shipping companies. Admin will have the control of a shipping company. Dispatcher will be the one who co-ordinates the delivery between delivery and customer. Driver will be an employee of a shipping company who will be responsible for delivery or he/she can be independent and can be an entire independent shipping company in itself. Customer will receive the order and makes payment for the order.

VOXIVA INDIA PVT. LTD

Software Test Analyst(Jan 2015 to Nov 2016 (1 year 8 months)

With almost 1.8 years of experience in Software testing, I have hands on experience on a variety of testing methods on both web and mobile based applications. Also awarded for work done on Mobile App testing.

- Hands on experience in Regression, Sanity and Functional testing of Drupal based websites
- Hands on experience in Functionality and UI testing of Mobile applications and Web.
- Has also managed various projects which involve resource and time management, design acquisition and gathering of requirement.
- Hands on experience in creation and tracking of stories, epics, tasks and sub tasks on JIRA until closure.
- Has experience in analysing and tracking of UAT phase until closure. Worked closely with developers to investigate, troubleshoot and verify defects.
- Worked with developers to provide them with clear understanding of Story to avoid rework.
- Bugs reporting on bug tracking tool & Updating the status of the bugs – Jira

PROJECT UNDERTAKEN

Quit4baby (WEBAndroid/IOS)

Website: -https://www.quit4baby.com/

Client➔Wellpass, **Platform**➔Net, C#,SQL Developer,**Testing Environment**➔API, Manual,Automation,Mobile Web and Apps,**Defect Management Tool**➔JIRA

A health program which providing the tips of the pregnant woman to quit smoking. Basically this program is covering the how the smoking will affect the baby. Quit4baby sends free text messages to help you quit smoking. You will get tips and advice sent right to your phone.

Text4baby (WEB/Android/IOS)

Website: - www.text4baby.org

Text4baby provides FREE text messages to pregnant women and moms with babies under age one. Text4baby moms receive three weekly health & safety tips about developmental milestones, breastfeeding, nutrition, mental health, car seat safety, health alerts, and more!

Connect4Health

Client➔Tracfone, AMERI GROUP,**Platform**➔Net, C#, SQL Developer,**Testing Environment**➔API, Manual , Automation, Mobile Web and Apps,**Defect Management Tool**➔JIRA

Description: Connect4health is a text-based program designed to engage health plan members. It educates and supports members to adopt healthy behaviors, follow recommended guidelines for preventive care, and learn about health plan benefits and services. Connect4health brings together trusted content for baby, kids and peoples with custom messaging answers. Custom messaging focuses on describing client's services, contact numbers, encouraging timely re-enrollment and reinforcing the health brand.

TECHNICAL TRAININGS

SOFTWARE TESTING: -

Company : **Pure Trainings**(http://puretrainings.com)
Duration : **4months Training**
Description : **Manual Testing**
Pure Trainings Software Pvt. Ltd., A-108B, Sector-58, Noida.
Successfully completed software testing training from pure trainings software pvt. Ltd. This includes Functional, GUI Testing. Having through knowledge of SDLC process and having proficient in Black Box Testing.

PERSONAL DETAILS

Marital Status : Married
Sex : Male
Nationality : Indian
Current Address : C-2/72,Block-C/2 New Ashok Nagar Delhi 110096

DISCLAIMER

I hereby declare that the information given above is true to the best of my knowledge and belief.

Place: NOIDA   Name: - Ravi Kumar Chouhan

Date: