Madhumathi V

Mobile No. **9790340816**

Experience Summary

Quality oriented professional with 7.2 years of experience, proactive and tenacious with solid understanding of testing software application in manual as well as automation.

Technical Skills

Testing Tools	HP ALM QC 11.2
Document Management	Confluence
SDLC Methodology	Agile / Scrum
Defect/Requirement Management	JIRA
Database	Mainframe, SAP Hybris
Tools	ETL (Abinitio)

Education

B.Sc (Bachelor of computer science) , graduated in the year of 2014.

Contact Details

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Account #1: Selfridges_UK (Jan 2021 to Oct 2021)

Client Description :

Selfridges Oxford Street is an iconic London landmark and a luxury shopping experience home to both affordable and premium brands. From fashion, beauty, timepiece, jewellery, home & technology and haute cuisine, Selfridges specializes in satisfying every need.

Project # 1: Order Promise (Functional Tester)

        Testing the Oracle Based application (Product related details), Edit/update the Inventory Details in Backend and Placing the Order in Selfridges UI Application.
ST and SIT testing completed in this project. For Regression testing, Design and Execution going on.

Roles and responsibilities:

- o Worked on Waterfall methodology
- o Requirement Analysis
- o Zephyr
- o Logging defects in QC
- o Interacted with Defect Triage call

Account #2: WIS_Australia (Nov2018 to Jan 2021)

Client Description :

Wesfarmers Limited is an Australian conglomerate, headquartered in Perth, Western Australia, with interests predominantly in Australian and New Zealand retail, chemicals, fertilisers, coal mining and industrial and safety products.

Project # 1: New Web Portal (Functional Tester)

Testing the SAP Hybris (Frontend) and its backend application (Back office) (Product related details), Edit/update the Details in front end through CMS cockpit and Upload the Impex file.

ST and SIT testing completed in this project. For SIT testing, Design and Execution Single resource handled project.

Roles and responsibilities:

- o Worked on Agile methodology
- o Requirement Analysis
- o Test case management in QC
- o Logging defects in QC
- o Interacted with SAP/Dev teams in the Scrum call, Defect Triage call
- o Preparing the test data for Daily execution

Account #3 IDP_Australia (July2017 to Nov2018)

Client Description :

IDP Education ("International Development Program") is an international education organization offering student placement in Australia, and to New Zealand, the USA, UK, and Canada. IDP Education has 45 years' experience in international higher education

Project Description:

As a functional tester, testing the SAP Hybris (Frontend)and its backend application (Back office) (Student related details), Edit/update the Details in front end through CMS cockpit and Upload the Impex file

Roles and responsibilities:

- o Worked on Agile methodology
- o Requirement Analysis
- o Test case management in QC
- o Logging defects in QC
- o Interacted with SAP/Dev teams in the Scrum call, Defect Triage call

Account #4

Client Description :

Client	: John Lewis Partnership, UK
Domain	: Retail and Consumer Goods
Period	: Nov-2014 to July 2017

Sl.No	Project Name	Role	Team Size	Duration
1	Online Release Regression	Offshore Automation and Functional Tester	4	1 Year 3 Months
2	Pioneer Phase 1.0	Offshore (3rd Party)	1	5 Months
3	WBO Mobile Testing	Offshore support	2	2 Weeks
4	Problem management and Security testing	Offshore	2	2 Months
5	ATG Infra	Offshore	3	1 Months

The John Lewis Partnership is an employee-owned UK company which operates John Lewis department stores, Waitrose supermarkets and some other services. The company is owned by a trust on behalf of all its employees — known as Partners – who have a say in the running of the business and receive a share of annual profits, which is usually a significant addition to their salary. The group is the third largest UK private company in the Sunday Times Top Track 100 for 2010. Additionally, John Lewis also has the distinction of being the UK's best high-street website after beating Marks & Spencer in October 2010. The chain's image is upmarket, and it appeals strongly to middle- and upper-class shoppers. Recently, however, John Lewis has broadened its marketing strategy towards all types of buyers, with the introduction of the 'Value' range to John Lewis and the 'Essential' range to Waitrose, and the expansion of the business.

Online Release Project Description :

Testing the various selling channels (Ecommerce site, Telesales, BSS) and its backend application (Order Manager, ESB, Splunk, in terms of new requirements, enhancements. This includes testing mobile application in Web and App for John Lewis.

Pioneer Project Description :

Pioneer is a key supply chain project within John Lewis that is introducing Oracle Retail Applications to improve the overall management of stock, driving efficiency in the supply chain to improve availability whilst reducing stock. Phase 1 is primarily focused on capturing product & price information to the Oracle Retail Suite using

JLs new Product Information Management application STEP for product information and Oracle RPM for price and promotions.

As part of Online E2E testing data has been created from STEP and merchandised in Product Hub by Pioneer STEP team, then this data is flown through Online Selling channels validated and orders are created against them. This data is cascaded from Online to DRS down stream system with which the scope of testing ends.

Roles & Responsibilites :

- **As a Functional Tester :**
  - Requirement Analysis and requirement clarification with Business team.
  - Identifying test scenarios and test cases – Designed manually and using Adpart
  - Mapping requirements in QC
  - Executing the test cases for Desktop, Mobile devices (App & Web)
  - Hands on experience in Sprint testing, System integration testing and regression testing
  - Hands on experience in Agile Methodology.
  - Log defects and track to closure
  - Attend defect triage with the stakeholder
  - Attend meeting with stakeholders, includes 3rd party vendors.
  - Have experience in working with 3rd party vendors
  - ETL job triggers and validating the results with the business requirements/User stories
  - Mainframe table and file validations

- **Automation :**
  - Triggering automated smoke test pack /suite after every deployment
  - Performed regression testing for every deployment in an Online Release
  - Performed failure analysis
  - Debug code and fix the comments
  - Generate reports for smoke, regression and publish to wider audience

Strengths

- Quick Lerner on emerging technologies

- Proactive & Good team Player